

True Custom Order Form—Upholstery

True Custom allows you to modify a standard Chaddock design to meet your exact specifications. Most pieces can be customized for size, proportions, design details, and finishes.

All final documentation—including the acknowledgement and custom quote—must be reviewed and approved to ensure accuracy. While we strive to accommodate all requests, customization is not guaranteed. Any limitations will be communicated promptly for planning purposes.

PROCESS

1. Confirm your item is eligible for customization (see price list or True Custom icon on our website).
2. Complete this form and submit to quotes@chaddock.com, including your sales representative.
3. Attach detailed sketches or markups referencing the original product. Be specific—otherwise, standard options will be applied.

CUSTOMER ACKNOWLEDGEMENT

By paying a deposit, it is agreed that the order will be fulfilled as described and verified on the supplied acknowledgement and this form with the specified custom quote number. All orders are non-cancellable, and once placed, no changes can be made.

CUSTOMER INFORMATION			
DATE		ACCOUNT #	
CUSTOMER NAME			
CONTACT NAME			
CONTACT EMAIL		CONTACT PHONE	
SALES REP		INSTALL DATE	
TAG/SIDEMARK			

ITEM INFORMATION			
STANDARD STYLE NAME			
STANDARD STYLE #		ORDER QUANTITY	
DESCRIPTION OF CUSTOM ALTERATION			

Please include a tear sheet, drawing, or CAD with details. Reference standard items as needed.

STANDARD STYLE DIMENSIONS (INCHES)	
OVERALL WIDTH	
OVERALL DEPTH	
OVERALL HEIGHT (TOP OF CUSHION)	
ARM HEIGHT	
SEAT HEIGHT	

TRUE CUSTOM ITEM DIMENSIONS (INCHES)	
OVERALL WIDTH	
OVERALL DEPTH	
OVERALL HEIGHT (TOP OF CUSHION)	
ARM HEIGHT	
SEAT HEIGHT	

Dimensions relate to one another. Reducing seat heights will create additional changes to arm heights, etc. so please consider carefully.



IF TWO PART SECTIONAL, LIST PIECE 2 DIMENSIONS (INCHES)	
OVERALL WIDTH	
OVERALL DEPTH	
OVERALL HEIGHT (TOP OF CUSHION)	

LIST INDIVIDUAL PIECES IF THIS WILL BE A SECTIONAL

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CUSHIONS

SEAT CUSHION COUNT		BACK PILLOW STYLE	
SEAT CUSHION FILL		BACK PILLOW COUNT	

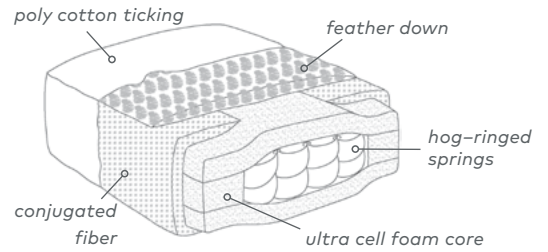
STANDARD SEAT CUSHION
Relaxed Spring Down
 (std. on most fabric frames)

STANDARD BACK PILLOW
 50/50 blend: fiber & down–feather

STANDARD THROW PILLOW
 10/90 blend

RELAXED SPRING DOWN SEAT CUSHION
 A core of individually pocketed attached spring coils encased in ultracell foam with fiber applied to all sides. The core is filled into an exclusive downproof ticking with sewn channels generously filled with a 50/50 blend.

**Four other options for seat cushions can be ordered at no charge.*



FRAME FABRICATION

PRIMARY FABRIC	
PRIMARY FABRIC PLACEMENT	
SECONDARY FABRIC	
SECONDARY FABRIC PLACEMENT	
SPECIFY WELT: BLIND STITCH, SADDLE STITCH, TOPSTITCH	
CONTRAST WELT/BUTTON	
SPECIFY: TRIM, TAPE, CORD, BULLION	
DIRECTIONS FOR USE OF TRIM, TAPE, CORD, BULLION	
OTHER FABRICATION OPTIONS	

THROW PILLOW FABRICATION OPTIONS, LIST HERE

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FINISH

FINISH		NAILHEAD SIZE & FINSH	
DISTRESS LEVEL		HARDWARE #	
SHEEN		HARDWARE FINISH	

FOR CHADDOCK WORKROOM USE ONLY

CUSTOM QUOTE #		CX SKU REFERENCE	
CUSTOMIZATION		CUSTOMER SERVICE	
FINISH (STD/PREM)		FABRIC TIER	
CUSTOM ITEM RETAIL \$		FRAME	
POLY		CUSHION	
BACK PILLOW		THROW PILLOW	
YDG REQUIREMENTS		OTHER UPCHARGE	
RETAIL \$ TOTAL		LEAD TIME EXTENSION	
NOTES			