

True Custom Order Form–Bed, Ottoman, Dining Chair

True Custom allows you to modify a standard Chaddock design to meet your exact specifications. Most pieces can be customized for size, proportions, design details, finishes, and fabric.

All final documentation—including the acknowledgement and custom quote—must be reviewed and approved to ensure accuracy. While we strive to accommodate all requests, customization is not guaranteed. Any limitations will be communicated promptly for planning purposes.

PROCESS

1. Confirm your item is eligible for customization (see price list or True Custom icon on our website).
2. Complete this form and submit to quotes@chaddock.com, including your sales representative.
3. Attach detailed sketches or markups referencing the original product. Be specific—otherwise, standard options will be applied.

CUSTOMER ACKNOWLEDGEMENT

By paying a deposit, it is agreed that the order will be fulfilled as described and verified on the supplied acknowledgement and this form with the specified custom quote number. All orders are non-cancellable, and once placed, no changes can be made.

CUSTOMER INFORMATION

DATE		ACCOUNT #	
CUSTOMER NAME			
CONTACT NAME			
CONTACT EMAIL		CONTACT PHONE	
SALES REP		INSTALL DATE	
TAG/SIDEMARK			

ITEM INFORMATION

STANDARD STYLE NAME			
STANDARD STYLE #		ORDER QUANTITY	
DESCRIPTION OF CUSTOM ALTERATION			

Please include a tear sheet, drawing, or CAD with details. Reference standard items as needed.

STANDARD STYLE DIMENSIONS

TRUE CUSTOM DIMENSIONS

WIDTH		WIDTH	
DEPTH		DEPTH	
HEIGHT		HEIGHT	

BEDS

Beds and headboards are crafted to accommodate standard size mattresses. Platform is available in most styles, but not all—please inquire for upcharge and availability.

DINING CHAIRS

Dining chairs may not be available for frame modifications, but often can accommodate nails, double welt options, or handle customization.

TRUE CUSTOM ITEM SPECIFICATIONS

WOOD SPECIES			
FINISH		DISTRESS & SHEEN LEVEL	
PRIMARY FABRIC		SECONDARY FABRIC	
CONTRAST WELT		CONTRAST BUTTON	
EDGE/WELT TYPE			
SPECIFY: TRIM, TAPE, CORD		DIRECTIONS FOR USE	
NAILHEAD SIZE		NAILHEAD FINISH	
HARDWARE STYLE #		HARDWARE FINISH	

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FOR CHADDOCK WORKROOM USE ONLY

CUSTOM QUOTE #		CX SKU REFERENCE	
CUSTOM DIMS WxDxH		FABRIC TIER	
NAIL/TRIM/OTHER ADD.		YDG REQUIREMENTS	
WOOD SPECIES		OTHER YDG REQ.	
CUSTOM ITEM RETAIL \$		FINISH (STD/PREM)	
OTHER UPCHARGE		CRATING UPCHARGE	
RETAIL \$ TOTAL		LEAD TIME EXTENSION	
NOTES			